

Equifax Data Breach Information

Recently, Equifax announced a major data breach affecting approximately 143 million Americans. This is what we know according to Equifax: the data breach occurred May – July 2017, and the information compromised includes consumers' personally identifiable information, including names, Social Security numbers, birth dates, addresses, and in some cases, driver's license numbers.

To be clear, Landmark Bank was not compromised and your information was not accessed from our bank. However, Landmark Bank takes the security of our customer information very seriously, and we are providing you with the information we know about this massive breach and the steps you can take to protect your personally identifiable information. Following this unprecedented breach, we are also asking our customers to be extra vigilant and report any suspicious activity in your Landmark Bank accounts by calling (225) 683-3371.

Equifax has established a website that informs consumers if they may be affected by the breach, provides additional information on the breach, and offers complimentary identity protection and credit file monitoring. This information is available at www.equifaxsecurity2017.com. To protect your identity and personal information, Landmark Bank strongly encourages our customers to take the following actions.

1. Review your account statements to spot any suspicious transactions. This can be done through internet banking anytime at www.landmarkbankla.com.
2. If you notice anything suspicious or even potentially suspicious, please contact us immediately at (225) 683-3371.
3. Consider if you should place an initial fraud alert on your credit report (see <https://www.consumer.ftc.gov/articles/0275-place-fraud-alert>).
4. Consider if you should freeze your credit file (see <https://www.consumer.ftc.gov/articles/0497-credit-freeze-fags>).
5. You should also contact the credit reporting agencies to notify them of any suspected fraud or identity theft.

If you believe you may be the victim of identity theft, contact your local law enforcement office and/or your state attorney general. Finally, you may also want to consider reviewing information about recovering from identity theft, which is available from the Federal Trade Commission (FTC) at <https://www.identitytheft.gov/> or by calling 1-877-IDTHEFT (1-877-438-4338). The FTC offers general information to protect your online presence at <https://www.consumer.ftc.gov/topics/privacy-identity-online-security>.

Equifax has established a dedicated toll-free number to answer questions you may have about the Equifax data breach and its effect on your personally identifiable information. You may call them at 866-447-7559.